



# HOLY SPIRIT PARISH



## From the desk of Fr. David

Dear Holy Spirit Parishioners,

Christmas is coming and this year will be like no other. As we are still in a pandemic we are required to follow protocols and, sadly this will disrupt the plans of many. Please pass this information on to anyone you know from Holy Spirit so we can all make plans for the season accordingly.

*Fr. David Ludwig*

*"Even in the cold and dark with no room at the Inn,  
Jesus came into the world. This Christmas He wants  
to be born anew into your heart and your life no  
matter where you are."*

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## Christmas Information

This newsletter contains information about our Christmas Masses, **Please read the following in its entirety, including the FAQ's at the end.**

**There will be five Christmas Masses:**

December 24th: 5:00 pm (no Children's Choir), 7:00 pm (Spanish), 9:30 pm and 11:30 pm.

Dec 25th at 11:00 am.

Private Masses at TsuuT'ina will also take place.

**There will be a limit of 300 people per Mass and the entry will be by advance ticket only.**

### Things you should know:

**Live streaming** - The 5pm Mass on Christmas Eve will be available by live stream or can be viewed later. To view the Mass, go to our [YouTube channel "Audiovisual Holy Spirit Parish Calgary"](#)

For other on-line Mass options please consult the Calgary diocesan website at <https://www.catholicyc.ca>

**Priority to Holy Spirit Parishioners** - The first two weeks of ticket availability (Nov 23- Dec 4) will be for Holy Spirit parishioners only. The comfort of inviting family and friends from elsewhere in the city will only happen if tickets are available after the first two weeks. (See dates below)

**Limited Singing, No Choirs** - Though Christmas Carols have always been a big part of the celebration, this year we must ask that (as per AHS rules) you refrain from singing. There will be music and one cantor.

**Face Masks** - The Diocese has requested that masks be worn. It is essential that they are worn while entering, exiting and processing to Communion and as much as possible during the Mass.

**Check In** - Entry will be by advance ticket only - no exceptions; everyone in your party must have a ticket. **Please don't lose your ticket - there are no replacements!** When you arrive, check in at the front desk, hand sanitize and follow the Ushers' instructions to find a seat. Be aware that if your party arrives at different times you may not be seated together. The church will be open 45 minutes before mass - being early is best! If you want to sit together arrive together, saving seats won't be possible.

### How to get tickets

## **From NOVEMBER 23 - DECEMBER 4**

### ***Holy Spirit Priority first two weeks***

Parishioners may secure tickets in three ways:

1. In Person at the Church office Mon – Fri 9 am – Noon: Line up, wear a mask, social distance.

2. By Phone - 403-251-3381.

If leaving a message give your name, number in party and phone number for a call-back confirmation.

3. By email - [info@holyspiritparish.net](mailto:info@holyspiritparish.net)

Leave your name, number in party, phone number for a callback confirmation and email.

**Please note if we run short of tickets, you may be asked to choose a different mass time.**

## **From DECEMBER 7 - 18**

### ***Open ticketing for two weeks***

Tickets remaining will be available on a first come, first served basis, in person, by phone or email as above.

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## **Frequently Asked Questions**

**1. We usually have about 12 of the family at Christmas Mass together. What do we do?**

If they are not all Holy Spirit Parishioners we ask that you wait until December 7th out of respect for the many Holy Spirit people we would like to accommodate. If you and your children are parishioners you may get those tickets Nov23-Dec 4 and get the rest later if tickets are available.

**2. Our family want to be sure to sit together, can we reserve specific seats?**

Arriving early is your best choice. Your full group has to arrive together as there will be no "saving seats". We will try to keep large cohorts together but seating 300 with proper distancing is difficult.

**3. If I request tickets over the phone or e-mail, how will I get them?**

You will receive a call-back confirmation to let you know your tickets are ready. If at all possible we ask that tickets be picked up at the Office 9-4 Mon-Fri. If you aren't able to come perhaps a friend could pick up for you?

**4. What if I order 6 tickets and only need 4?**

Please be fair to others and return extra tickets to the office as soon as possible. With limited seating this year these tickets are very valuable. **Don't lose your ticket!**

## 5. Can I give my tickets to someone else?

Please don't. We are required to have a complete list of names and contact information for everyone at mass. This information will be collected when you get your tickets. Return tickets to the church if they won't be used.

## 6. I have been attending Holy Spirit for several weeks because I can't get into my own church. When can I get tickets?

We have been happy to welcome others to Holy Spirit when we had room; at Christmas the truth is we may not have room. Please try your own Parish first, then see if tickets are available at Holy Spirit December 7-18.

## 7. Can our extended family members who aren't from Holy Spirit go on a waitlist for Dec 7-18 tickets?

Sorry, no waitlists it will be first come, first served.

## 8. What if just one person in my party is unwell at the last minute.

Please, please, please don't take chances, everyone stay home. This will be a blessing to everyone else at the church!

## 9. With all the fuss and news about climbing numbers do you think the masses will be full?

We really have no idea! Our hope is that everyone enjoys a safe and happy Christmas whether celebrating at a church or in their homes. We know God is with each and every one of us especially on Christmas.

**N.B. If you have any questions regarding these instructions, please email Susan P. at [pilley@shaw.ca](mailto:pilley@shaw.ca)**

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You are currently on a mailing list to receive these regular updates on what's happening in the parish. If you no longer wish to receive these emails, scroll to the bottom and click on unsubscribe. Please encourage your fellow parishioners to sign up here:

<https://lp.constantcontactpages.com/su/5h4iHaG>

## Contact us

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\*Emergency only – please call Parish Office for most inquiries